

Special Event Food Safety Training

2023 Season

x Contents

- Review of Risk Factors to Foodborne Illness
- Guidelines for Operation
 - Planning
 - Base of Operation (Commissary/Food Establishment)
 - Transportation
 - Onsite Operations
- Certificate Requirements
- Inspection Information
- Vendor permit application guidance
- Class review / quiz
- 2023 updates



FDA 5 Leading Risk Factors to Food-borne Illness

Food held at improper temperature

Inadequately cooked or "Undercooked" food

Contaminated food equipment

Food from an unsafe source

Poor hygienic practices/hand washing



X Time/Temperature Control For Safety Foods

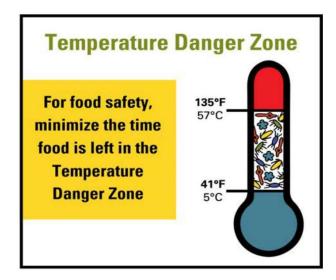
- Means a FOOD that requires time/temperature control for safety (TCS) to limit pathogenic microorganism growth or toxin formation.
- Some examples:
 - Milk / Cheese / Dairy Products
 - Eggs
 - Shellfish
 - o Fish
 - Meats
 - Meat Alternatives
 - Untreated Garlic & Oil Mixtures
 - Baked Potatoes

- Raw Sprouts
- Cooked Pasta / Cooked Rice
- Cooked Vegetables / Cooked Plant Food
- Cooked Beans
- Certain types of sliced/cut produce
 - Tomatoes
 - Melons
 - Leafy Greens



***** Proper Holding Temperatures for TCS Foods

- Bacteria grow very quickly in the "temperature danger zone" between 41° F and 135 ° F
- Cold food must be held at 41° F or below
- Hot foods must be held at 135 ° F or above



X Cooking Food Properly

Raw Animal Food Type	Final Cooking Temperature °F (held for 15 seconds)
Eggs	145
Fish	145
Beef (ex: steak)	145
Ground meats (ex: sausage, hamburger)	155
Pork (ex: ribs, pork chop)	155
Poultry (ex: chicken, turkey)	165
Whole Meat Roasts (ex: brisket, pork loin)	Refer to charts in 3.401-11 of Food Code

Reheating Foods: TCS food that is cooked, cooled, and reheated for hot holding shall be reheated so that all parts of the FOOD reach a temperature of at least 165°F for 15 seconds.

Sources of Contamination to Food

Type of Contamination	Example
Physical – some type of foreign object	Glass shards, plastic chips
Chemical – some type of chemical substance	Glass cleaner, lighter fluid
Biological – some type of living organism	Bacteria, viruses, parasites



Approved Food Sources

- Food and food ingredients must be obtained from an approved source, such as a licensed wholesaler
- Food cannot be prepared or stored in a residential home



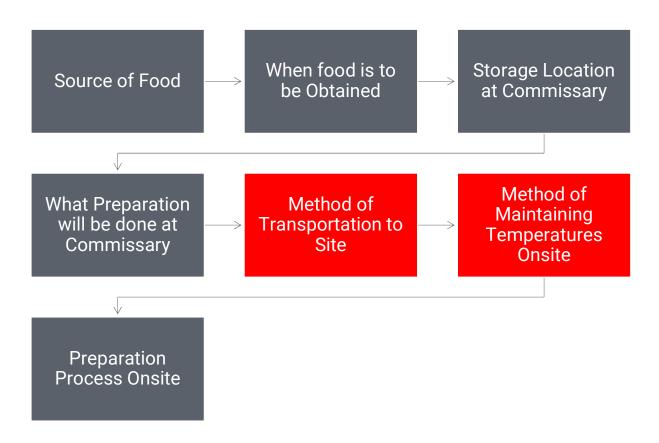
Hygienic Practices and Handwashing

- Proper hand washing technique
 - When to wash
 - Where to wash
 - How to wash
- No eating/drinking in food preparation areas
- Do not come to work when sick with vomiting, diarrhea, sore throat with fever, etc.

Contents of Guidelines

Planning Base Transportation Onsite Operations of Food Operations

🔭 Planning - Make a Flow Plan





Planning - Monitoring Record Keep

- It is important to keep records.
 - All documents become part of the recording keeping system
 - Time/Temperature log (recommended)
 - Logs of equipment checks thermometers
 - Checklist
 - Corrective action records
 - Standard operating procedures

Daily Refrigerator / Freezer Temperature Log

Instructions: This log will be maintained for goth refrigerator and freezer (both walk-in and reach-in units) in the facility. A designated food service employee will record the time, air temperature and their initials (preferably upon arrival) once in the morning and once (preferably just before leaving the facility) in the afternoon. It is not necessary to check temperatures of food products but touch several products to be sure they are cold and frozen herrs are solid to the touch. The food service supervisor for each facility will verify that lood service employees have taken the required temperatures by visually monitoring food versioning main room services employees have believe the required temperatures by visually monitoring food service employees and reviewing, misking, and diring a sample of begin each monitor. Maintain this log for a minimum of two years and until given permission to discord it. If commotive action is required on any day, circle the date in the first column and explain the action based on the back of the chart or on an absoluted right of paper. Refrigerators should be between set Fland 41°F. Freceins should be between

onth-Year	Location Helt Description

Date	Time Temp. Taken <am></am>	Temperature	Food Service Worker's Initials	Time Temp. Taken <pm></pm>	Temperature	Food Service Worker's Initials
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2						
3						
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29		1				
30						
31						

Supervisory Employee's Initials and Date:



- A licensed, commercial commissary must be used in conjunction with the festival operations
- Restaurant, Shared Kitchen, Commissary
- The commissary or retail food establishment used for base of operations shall have a passing inspection within six months prior to the application date
- All complex food preparation must be done at the commissary
 - Washing produce
 - Slicing of produce
 - Other complex food preparation activities

X Base of Operation

- Areas to consider at the Base:
 - Receiving Foods from approved sources
 - Storage Foods stored at proper temperatures
 - Cooking Cook foods to the proper temperatures
 - Cooling Cool foods with ice baths or shallow pan
 - Storage Store foods after cooling and before delivering to the site



x Transportation of Food

- From the Base of Operation to the Festival Site, food temperature and safety must be maintained
- Questions to consider -
 - How will the product be transported?
 - Is product protected from contamination?
 - How will products be maintained at the proper temperature?
 - How will the product be kept cold? (41°F or below)
 - Will the product be transported hot? (135°F or above)

Transportation

Is this allowed?









ig| igwedge Onsite at the Festival











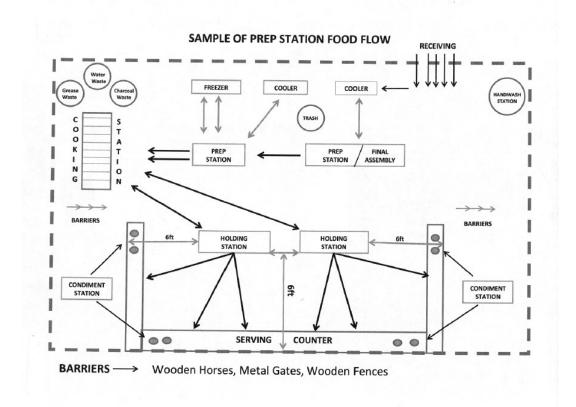


X Setup at the Festival Site



🜟 Onsite - Site Set up

- CONSIDER THE FOLLOWING FACTORS:
 - Good workflow minimum handling of food
 - Avoid opportunities for cross contamination
 - Provide a clear exit path
 - Do not block the fire hydrant
 - Hand sink location and access



🜟 Onsite - Setup

- Setup booth correctly before the event begins.
- Equipment to keep hot foods hot and cold foods cold.
- Place equipment for the proper flow of food and easy cleaning.
- Food items stored off the floor 6 inches.
- Corn covered with a waterproof tarp to prevent contamination from the elements.
- As needed proper floor covering to keep the booth clean. (Use corrugated box board. Remove and replace when soiled.)
- Ensure the event is set up in a clean area free from rodents.
- Setup in a dry location. Free from puddles of water to prevent water from pooling and insects from breeding.

Summer Festival Certificate

Summer Festival Food Vendor Certificate (SFFVC)

- A Person in Charge or designee must be onsite at the temporary food establishment during all times that food is being prepared, held hot, and served.
- The person with the SFFVC and their original SFFVC is required to be onsite and available for inspection.
- Copies of the SFFVC or letters from course providers are <u>not</u> accepted during booth operation.
- All food related operations shall cease when there is no person with an original and valid Summer Festival Food Vendor Certificate.



X Types of Certificates Required

Booth

- Summer Festival Food Vendor Certificate
- (SFFVC)

Food Truck - Mobile Food Preparer

- City of Chicago Certified Food Manager
- Food Handlers Certificate

Food Truck - Mobile Food Dispenser

- Prepackaged food only
- No certificate required

🔭 Onsite - Personal Hygiene

- Clean clothing
- No Sleeveless shirts
- No shirts with exposed mid-drifts
- Proper hair restraints
- All employees must wash hands as required to prevent the spread of disease
- Sick employees with diseases transmitted via food are excluded



Onsite – Employee Health Policy (Sick Employees)

- No person, while affected with a disease in a communicable form that can be transmitted by foods or who is a carrier of organisms that cause such a disease or while afflicted with a boil, or infected wound, or acute respiratory infection, shall work in a food service establishment in any capacity in which there is a likelihood of such person contaminating food or food contact surfaces with pathogenic organisms or transmitting disease to other persons.
- Frequent trips to the restroom may indicate a person who is ill with diarrhea.



***** Onsite - Hand Wash Facilities

- Portable self-contained hand wash facilities with water under pressure must be available
- Filled with potable water, soap, supply of paper towels and handwashing sign at every sink.





Please note:

Bucket set-up is NOT allowed





X Onsite - Hand Wash Sink



Soap

Running Water

Paper Towels



Onsite - No Bare Hand Contact with Ready-to-Eat Foods. Use....

- Gloves,
- Tongs,
- Tissues,
- Or other approved barriers to protect ready-to-eat food from direct hand contact.





***** Onsite - Glove usage

- Gloves should be put on clean hands
- Replace when ripped or torn
- Replace before beginning a new task
- Replace after handling raw foods and before handling ready-to-eat food
- Change every hour during continuous use





nsite 🛊



Prevent crosscontamination

Keep Food Contact surfaces clean



Consite - Storage at the Site

- Provide refrigerated and or freezer trucks with a thermometer.
- Check the air temperature of all refrigerators (including refrigerated trucks) every 2 hours.
- Check the temperature of the food every 2 hours.
- Record the temperature on a log (recommended).
- Correct all problems immediately and keep a record of the action taken.
- Store cold refrigerated foods in the coolest part of the truck without freezing the product.
- Ensure proper product temperature before putting food on the truck for storage and when removing the food from the truck. Use your clean and calibrated thermometer to take temperatures of the food.



Onsite -Cold Holding

- Mechanical refrigeration is required for cold TCS foods, sufficient to maintain cold food at 41°F or below.
- Coolers filled with ice/dry ice will not be approved for use for TCS foods.
- Time as a Public Health control is not permitted at special events.





Onsite - Hot Holding Units 9-101.20

- TCS foods that are held hot for service must be maintained at 135°F or above.
- The harmful bacteria that typically contaminates foods and causes foodborne illness is not able to multiply, or multiplies very slowly, when they are held at temperatures above 135°F.
- Food is to be held hot in approved hot holding units. Steam tables, baine maries, and steam cabinets are designed for maintaining food at or above 135° F. A double boiler on a stove can also be effective for holding some hot food items.
- Hot holding equipment is only designed to maintain product temperature and should never be used to heat or reheat product.

Onsite - Hot Food Holding Unit





🔭 Onsite - Don't Prepare Too Much Too Soon

- Cook what is needed.
- Don't prepare too much food in advance of service. Keep foods out of the temperature danger zone.
- •KEEP IT HOT, KEEP IT COLD, KEEP IT MOVING.



🗸 Onsite - Display

- Display foods away from the public and other sources of potential contamination.
- Foods should be displayed 6 ft. away from the customer.
- Protect refrigerated display cases from the sun to prevent food from warming into the temperature danger zone.



> Onsite - Never Display Food Next to the Customer



• Display 6 ft. from the Public



Prevent Public Contamination

*

Onsite - Place a Barrier Between the Food and the Customer





\chi Onsite - No Self-Service

Risk of Contamination





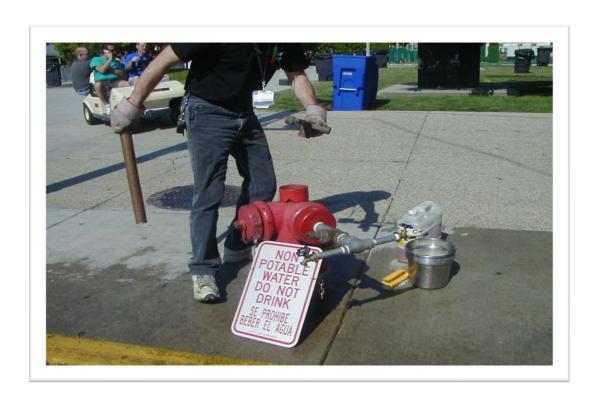


> Onsite - Drinking Water

- Provide safe drinking water such as bottled water or water from an approved source.
- Purchase crushed ice from an approved supplier. Hand shaven ice is not allowed.



🗼 Onsite - Not an Approved Drinkable Water Source





Onsite - Approved Beverage Dispensers

- Use approved beverage dispensers that provide protection of the beverage.
- Contact the Chicago Department of Health to see if your dispenser will be approved for use at an outdoor festival.









Frozen Beverage Machines (9-101.20 (C))

- Can be used if:
 - Machine is returned to the commissary each night of operation to be washed, rinsed, and sanitized in accordance the manufacturer.
 - Only non-TCS beverages (no dairy) are used in the machine.





Complex Food processing (9.101-10 G)

- "Complex food preparation including washing and slicing of food shall be completed at the retail food establishment or commissary. P"
- Based on menu and food preparation processes case by case basis
- Some processes cannot be done in booth because booth lacks necessary plumbing, space, equipment, etc.
- Examples of processes not allowed:
 - Cooking of whole roasted animals
 - Slicing and portioning of large amounts of food
 - Cooling of TCS
 - Use of oversize or specialty equipment that cannot be swapped out with replacements to meet cleaning frequency requirements
 - Washing of produce or utensils at the booth



🜟 Onsite - Keep Your Booth Clean



Empty Trash and Replace Soiled Floor - Box Board





- Discard Leftover Foods at the End of the Day
 - Leftover cooked foods cannot be reserved.
 - Do not put cooked foods back into your coolers to be reserved.
 - Leftover foods must be discarded.





Summer Festival Inspection Report

- Inspection completed on paper
- Same inspection report as previous years
- If provided, keep a copy in the booth.



Chicago Department of Public Health Food Protection Division Special Events Food Vendor Inspection Report

V21 8-			ations	Visit 1	Visit 2	Visit 3	Visit 4	
- 41 -	mmer Feetival	Food Vendor	Certificate					
V8) V9)	40) Hands wa	shed, good hy	gienic practice, hair restraints, clo	thing				
V10) H	and washing fo	cities availab	e, supplied with soap and hand d	rying				
V15) Fo	ood separated	and protected	-2380544	27833		5		
V18) V1	19) V21) V22)	TCS foods at	correct temperature					
V26) To	oxic items prop	erly stored, la	beled					
V33) Fe	eclities to main	italn proper to	mperature		100000000000000000000000000000000000000			
V36) Th	hermometer							
V47) Ac	ppropriate floo	ring/ground co	rver					
V49) Fo	ood and non-fo	od surfaces, o	dean, protected, and maintained	3-10-3				
Other	8							
		01101 201	Ten	nperatures				
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Contractor in: Contract Manager's Name			Certified Manager's Name		Certified Manager's Name		Certified Manager's Name	
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(V8) Hands clean& properly weeked (V18) Proper cooking time and temperature (V19) Reheating for hot holding

(V9) No bare-hand contact with RTE (V40) Personal Cleanliness



Inspection Findings - Most Common Violations

- Temperature abuse
 - Not enough refrigeration
 - Inappropriate transportation
- No person with summer certificate
- No hand sink or hand sink issues







Inspection Findings – Closures

- Some examples of why a booth is closed by CDPH (not allowed to operate):
- No PIC with an original/valid Summer certificate
- Not enough mechanical refrigeration
- No hand sink or hand sink issues (no water, etc.)
- Lack of effective barriers for food protection



Past Three Years

2020*

0

\$0

*No Events in 2020 due to Covid-19

2021^a

713 lbs

\$3,092

^aFewer events than usual inspected during 2021 season due to Covid-19

2022

2254.5 lbs

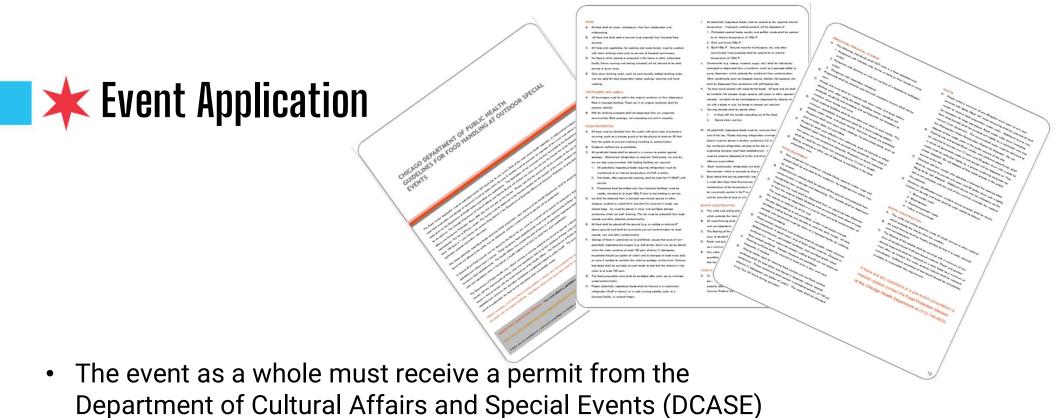
\$11,426

(Amounts provided by PIC.)



Reasons Food is Discarded

- Improper temperature
- Evidence of physical/chemical contamination
- Cross-contamination
- Opened or TCS foods left in unsecured booth overnight



- The event permits are now filed online
- Event organizer should disclose full list of vendors participating
- Online system is currently open to accept event applications



X Event Applications – Updated timeline

DCASE Processing Fee

The processing fee for a Special Event Permit Application starts at \$100 if submitted more than 60 days before the start of the event. The fee increases if submitted closer to the event. Applications may be submitted up to 180 days prior to the event and must be submitted at least 21 days prior to the start of the event.

NEW Timeline

- \$100 (60+ days prior to the event)
- \$200 (59 45 days prior to the event)
- \$500 (44 37 days prior to the event)
- \$1,000 (36 29 days prior to the event)
- \$2,000 (28 21 days prior to the event)
 - o Applications are not accepted less than 21 days prior to the event
 - · Processing fees are generated based on when the application is complete and ready for DCASE review



X Single Event Vendor Review Process

- Collection and submission generally facilitated by event coordinator
- Event coordinator then uploads the completed applications to the online special events portal. ONLY event coordinators can access the portal. Individual vendors should NOT try to use the online portal.
- Should be submitted at least 20 days prior to event
- Health reaches out directly to applicant via email or phone to with any follow-up questions/concerns
- Late applications may not be reviewed in time for the event

Single Event Vendor Applications (Reformatted in 2020)



FEE: 75.00 PER VENDOR. (Upon a)				
line). THIS APPLICATION MUST BE Please type or print clearly. Applic				
	adon will be returned in	i not completed in its er	itirety.	
EVENT INFORMATION				
Name of Event				
Address of Event (Range if possible)				
Date(s) of Event		Hours of Event		
Event Food Coordinator		_ Phone #	Email	
VENDOR INFORMATION				
Legal Name of Food Vendor		Co	ontact	
Phone #(Email			
Address of Food Vendor		City	State	Zip Code
Address of Food Velidor		City	state	
Illinois Department of Revenue (II	DOR) # (8 digits)			
Dept. of Business Affairs & Consul	mer Protection ACCOUN	NT # (up to 6 digits)		
Affairs & Consumer Protection Ac Summer Food Festival Sanitation		(Please attached a	copy of the certifi	cate to this application)
For a list of Summer Sanitation Class	locations and dates click o	n: www.chicago.gov/conte	ent/dam/city/dept	s/dca/Neighborhood%
20Festivals/summersanprovd.pdf				
Print Name		Title		
Signature (Must be signed by an owne	r or officer)		Date:	//_
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I understand that a portable, one-piece, self-contained hand sink is required at the special event booth.									
I understand that at the event.	mechanical refrigeration	n is required on-site if perisha		ck to cept					
storage of equipro within the City of	ent health inspection at restaura ment (must be dated within the Chicago, an inspection can be re Commissary is located OUTS	prior 6 months). For restaura equested by emailing <u>cdphfoo</u>	nts/commissaries located od@cityofchicago.org						
	report must be submitted with		copy of the most recent						
Menu Item (I.e. Ifalian beet, spaghetti, loe oream, French fries)	Ingredients (I.e. beef, rice, tortillas, cheese, bread)	How is it prepared <u>at event?</u> (i.e. grilled, fried, no on-site prep)	Equipment Used For Prep, Cold/Hot Holding, Cooking At Event Booth (i.e. refrigeration, steam table, grill, freezer) (Not over temp)						
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4	Il questions must h	e answered or the	application will be de	nied					



X Application – Multiple Event Food Vendor Permit

- For vendors that wish to operate at multiple events over a period of time, up to 180 days
- Contact BACP for application and instructions chicagobusinessdirect@cityofchicago.org
- Application is very similar to single event application
- BACP will forward the completed application to Health for review
- Health will reach out to applicant by email with any questions/concerns
- Paper license issued
- Note: In order to participate in special events, a food truck (mobile food dispenser or mobile food preparer) must have either a single event permit or a multiple event permit.

X Booth Layout

- Template included with application
- Can draw their own as long as it includes all booth features

Special Event Food Booth Layout

(Required with all applications)

Show "Receiving" location. Hand draw in the shapes to represent the equipment as they will be set up at the event.

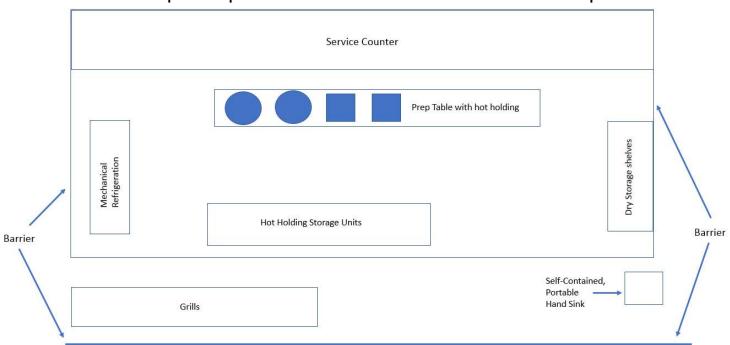
Note: Mechanical Refrigeration is required if the vendor has any cold-held perishable menu items. Also, a location for Hand Washing must be shown on the layout and be aware that NO DISHWASHING is allowable on-site so this should not be done or shown on the layout.

Vendor Name: Hot Cooking Holding Station Station Mechanical Beverage Refrigeration Station Wash Station Cooler



***** Sample Booth Layout

Sample Special Event Food Booth Map



x License Issuance



- Both 180-day vendors and single event vendors receive City of Chicago License Certificate
- Copy sent via email
- Original mailed out to address provided by vendor
- Should have a copy of the license on-site at the event (posted)
- Inspectors may ask for the license



Common send-back items on applications

- Trailers (not allowed in any form)
- No copy of actual summer fest certificate provided (letters, proof of registration NOT accepted)
- Incomplete menu processes
- Incomplete booth layouts
- Commissary permission letter not notarized
- No mechanical refrigeration provided
- No recent passed inspection at commissary kitchen
 - Restaurants can request inspection by emailing food@cityofchicago.org
 - Include facility and contact information
 - Clarify that inspection is for special event participation



X Contacting CDPH for Inspection

- -Make sure your facility is ready for the inspection.
- -It may take CDPH one week to come out for an inspection (based on the number of requests)
- -If an inspection is needed for the restaurant / commissary / shared kitchen user, send email to: food@cityofchicago.org

Subject line: Special Event inspection

Don't forget to include:

- ➤ DBA (name of business)
- Address (as listed on business license)
- ► Zip code
- Contact phone number
- > Business hours
- (If you are a shared kitchen user, include the DBA and address of the Shared Kitchen.)



Tips for Vendors:

- Submit application in a timely manner
- Include booth layout with application
- Plan ahead if a recent inspection is needed
 - Passed inspection should be completed BEFORE vendor submits their application to the event coordinator
 - Reminder that event coordinators must turn in vendor applications to CDPH 20 days prior to the event
- No bare-hand contact
- Wash, chop, prepare food at restaurant/commissary, no food complex preparation is to be done at festival



Tips for Vendors:

- No food left at booth overnight
- Operator is to have a calibrated metal stem thermometer and method to clean/sanitize thermometer
 - Reminder: Monitor the temperatures of the TCS foods, foods found at improper temperature will be discarded.
- Floor covering may be required
- Protect food from contamination at every step of the process
- No home prepared foods



Tips for Vendors:

- Customer self-service prohibited, except for non-TCS condiments.
 - Self-serve condiment bottles are to be tethered to permanent surface
 - Individual prepackaged condiments are also an option
- Need sneeze guards/barrier/or food displayed less than 6ft from public
- <u>Dishwashing at booth/festival is prohibited</u> need to bring enough utensils
- No eating inside the booth



Class Review / Quiz

- Will the CDPH inspector accept a copy of the SFVC onsite during the inspection?
- Can you operate if you have a receipt for the Summer certificate or a copy of it?
- What temperature must cold food be kept at?
- What temperature must hot food be kept at?
- Is dishwashing allowed at a festival / booth?
- Can you prepare foods at home and sell at the festival?
- Can a milk shake machine be used onsite at a special event?



Class Review / Quiz (answers)

- Will the CDPH inspector accept a copy of the SFVC onsite during the inspection?
 NO, the PIC needs the valid/original SFVC.
- Can you operate a food booth if you have a receipt for the Summer certificate or a copy of it? **NO, the PIC needs the valid/original SFVC.** (Exception, not needed if all food is pre-packaged at the commissary; refer to slide.)
- What temperature must cold food be kept at? 41°F or below.
- What temperature must hot food be kept at? 135°F or above.
- Is dishwashing allowed at a festival / booth? NO, must have enough utensils at festival.
- Can you prepare foods at home and sell at the festival? NO, it must be prepared at the approved commissary, shared kitchen, or restaurant.
- Can you wash produce at a booth/festival? NO, it must be done at the approved commissary, shared kitchen, or restaurant.
- Can a milk shake machine be used onsite at a special event? NO

Special Event Updates for 2023

• The Chicago Department of Public Health (CDPH) is currently exploring the possibility of regulating food vendors at Park District events. We will provide more information prior to making any changes.



General CDPH Updates for 2023 (For awareness, these updates are for "regular" food establishments, not for Special Events.)

- Certified food manager certificate requirements are changing for new food establishment license applications submitted with the Dept. of Business Affairs
- Retail Food, Mobile Food and Children's Services Facilities, BACP will only accept either of the following:
 - Original City of Chicago sanitation manager certificate or;
 - Receipt showing the Chicago certificate has been ordered from Kennedy King College, dated within 3 months of application
 - Applicant must have already taken and passed the course AND paid for the Chicago certificate
 - Receipt must indicate specifically that the Chicago sanitation manager certificate is pending from Kennedy King
 - Vague receipts will be rejected
- Shared Kitchen User license applications
 - Must provide original City of Chicago certificate, as required by ordinance
 - No longer accepting receipts



Thank You!



Chicago.gov/Health



HealthyChicago@cityofchicago.org



@ChicagoPublicHealth



@ChiPublicHealth